



Paws Inn Print

A Pets Are Inn® Publication

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Pets Are Inn® Guidelines and Policies

- Lodging and transportation rates are subject to change without notice.
- A deposit is required during peak season, for new clients and for existing clients with a new pet.
- Reservations are taken on a first come, first serve basis. It is to your advantage to book early.
- Pets (both cats and dogs) must be on a topical flea preventative to be administered prior to lodging. (Required during flea season; check the office when making your reservation.)
- Changes in reservations with less than three (3) business days notice will be assessed a \$10 administrative charge. This includes time restrictions. Changes and/or new reservations with less than 24-hour notice will be assessed a \$25 charge.
- Medication instructions must be in writing and meds are to be clearly identified. Instructions for the easiest method of administering are greatly appreciated.

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Human Foods That Can Poison Dogs & Cats



Alcohol: Alcohol can cause intoxication, gastrointestinal irritation, respiratory distress, coma & death.



Chocolate: Has a chemical compound, theobromine; the most poisonous type of chocolate is baking chocolate.



Coffee: Caffeine causes tremors, agitation or cardiac arrhythmia in some dogs and cats (and some humans!)



Cooked Bones: Cooked bones can splinter & cause an obstruction, therefore they should be avoided. If you give your dog bones they should be only knuckle bones.



Garlic and garlic powder: Garlic until recently was marketed as a "natural" flea deterrent for dogs and cats; that product line has recently disappeared.



Onions and onion powder: A chemical compound thiosulfate can cause hemolytic anemia (abnormal breakdown of red blood cells). All forms of onion or garlic can be problematic, including dehydrated onions on leftover pizza.



Macadamia Nuts: Dogs eating the nuts have developed wobbly walking, tremors, swollen limbs and increased heart rate.



Milk: While this won't kill your cat, some cats are lactose intolerant & drinking cow's milk will cause a tummy upset. Weaned cats no longer need to drink milk, however if you do want to give your cat some milk as an occasional treat then the best solution is to buy some cat milk from your supermarket. Milk may have too much protein for dogs.



Mushrooms: There are many types of mushrooms which are poisonous. While dogs are far more likely to eat mushrooms than cats, it is advised you avoid giving your cats any type of mushrooms to be on the safe side.



Bread Dough: The yeast reacts to the stomach's warm, moist environment and expands, leading to stomach distention. It also forms ethanol, which is absorbed into the bloodstream and renders the dog or cat's blood dangerously acidic.



Avocados: Contain a chemical called persin that can cause vomiting, diarrhea, edema (fluid accumulation), and cardiac muscle damage.



Grapes and raisins: These can cause irreversible kidney failure in dogs and cats.



Max's Helpful Hint

Sometimes I pester my family to get attention.

My mom reminds everyone in the house to follow these tips:

- ❖ Don't make eye contact with me
- ❖ Try not to physically push me away as I may interpret this as play
- ❖ Don't shout at me

Visit our website at: www.petsareinn.com

	Flea Killing Ingredient	How Long Until Maximum Effect Against Fleas is Reached	For Dogs or Cats	Other Parasites Killed, Controlled or Repelled	Waterproof or Water Resistant?
Comfortis	Spinosad	100% Fleas dead in 4 hours	Dog	None	Waterproof
Vectra 3D	Dinotefuran & Permethrin	96% of Fleas Dead in 6 Hours	Dog	Kills Ticks, Repels Flies and Mosquitoes	Water Resistant
Vectra for Cats	Dinotefuran	98% of Fleas Dead in 6 hours	Cats	None	Water Resistant
Promeris	Metaflumizone	24 hours to maximum effect	Dog	Kills Ticks	Waterproof
Promeris Feline	Metaflumizone	24 hours to maximum effect	Cat	None	Waterproof
Revolution	Selamectin	42 hours to Zero Fleas	Dog or Cat	Dogs: Ticks, Ear Mites, Sarcoptic Mange Mites & Heartworm Larvae Cats: Hookworms, Roundworms, Ear Mites & Heartworm Larvae	Waterproof
Advantage	Imidacloprid	98% of Pre-existing Dead in 12 hours; Then new Fleas in 2 hours	Dog or Cat	None	Water Resistant
K9Advantix	Imidacloprid & Permethrin	98% of Fleas Dead in 12 hours	Dog	Kills Ticks, Repels flies & Mosquitoes	Water Resistant
Advantage Multi also called Advocate	Imidacloprid	98% of Fleas Dead in 12 hours	Dog or Cat	Dogs: Whipworms, Hookworms, Roundworms & Heartworms Cats: Hookworms, Roundworms, Ear Mites & Heartworm	Water Resistant
Frontline	Fipronil	24 Hours to Translocate, then 4 -18 hours to kill fleas	Dog or Cat	Kills Ticks & Lice	Waterproof
Frontline Plus	Fipronil	24 Hours to Translocate, then 4 -18 hours to kill fleas, then 24-48 Hours to Kill Ticks	Dog or Cat	Kills Ticks & Lice	Waterproof
Program	none	Peak Activity at 6 Hours	Dog or Cat	None	Waterproof
Sentinel	none	Peak Activity at 6 Hours	Dog	Hookworms, Roundworms, Whipworms & Heartworm	Waterproof
Capstar	Nitenpyram	24 hours to maximum effect	Dog or Cat	None	Waterproof

FLEA PRODUCT COMPARISON

Confused about flea protection? The table above compares all the currently available flea control products to assist you in determining which is right for your situation. These products are available at licensed veterinary hospitals.

(This does not include over the counter products as they are not as effective.)



Featured Pet



Roxy, a 2 year old Cantel loves playing tug with the host's black cockapoo, Lexi. Roxy lives in South Minneapolis with Pam & LB. This is their fourth pet that has been cared for by Pets Are Inn.

Spring Break

Make your reservation now for your get-a-way. Most of the schools have the first week of April off.

Mark Your Calendar

Feb. 14th Valentine's Day



Feb. 13th - 14th..... PAI Peak Season (deposits required)

Feb. 16th President's Day

Mar. 8th..... Daylight Savings Time Begins

April 8th..... Passover Begins

April 12th *** Easter

May 5th..... Cinco de Mayo

May 10th..... Mother's Day

May 25th..... Memorial Day

*** There will be no transporting of pets.

IS YOUR FLEA CONTROL PRODUCT COUNTERFEIT?

The EPA has released the results of a multi-year investigation into counterfeited Frontline and Advantage packages sold in retail outlets. Forged packaging, mislabeled dosages and more improprieties have been uncovered. The manufacturers of these products sell their products only to licensed veterinarians, so product sold in retail stores must be obtained from black market sources. In many cases, foreign sources are used to obtain credible packaging, and actual flea product may or may not be used.

Product purchased directly from any Veterinarian's Office is legitimate. In fact, purchasing from a licensed Veterinarian is the **ONLY WAY** to be sure you are getting the true product.

The EPA has posted guidelines to help pet owners determine whether product is genuine or counterfeit.



New Customer Referral

Thank you for telling your friends and neighbors about our service. It is truly appreciated. About 40% of our new business is from referrals, whether it is clients, vets, groomers and friends.

If a new client uses Pets Are Inn and mentions your name, we will send you a referral coupon which can be applied to your pet's next stay.

Reservation/Cancellation Policies

Non-Peak Reservations:

New customers and new pets (existing customer) will automatically forfeit their \$50 deposit per pet. Notification three business days or less of scheduled pickup results in a charge of 50% of the total reservation charge.

Peak Time Reservations:

There is a \$50.00 per pet non-refundable deposit for each reservation during peak times. You will lose your deposit if you cancel. If the reservation is cancelled three business days or less of scheduled pickup, 100% of the total reservation cost will be assessed. Please check "Mark Your Calendar" (at left) for peak times.

Changes in Reservations:

There is a \$10 administration charge if changes are made three business days or less from scheduled pickup or drop off. This also pertains to last minute time restrictions. If someone is not home when we pick up or drop off, or if we have to come back, an additional charge will be assessed. A change with less than 24 hours notice will be assessed a \$25.00 charge.

This includes time restrictions placed on the pickup or drop-off.

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