



# Paws Inn Print

A Pets Are Inn® Publication

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## Pets Are Inn® Guidelines and Policies

- Lodging and transportation rates are subject to change without notice.
- A deposit is required during peak season, for new clients and for existing clients with a new pet.
- Reservations are taken on a first come, first serve basis. It is to your advantage to book early.
- Pets (both cats and dogs) must be on a topical flea preventative to be administered prior to lodging. (Required during flea season; check the office when making your reservation.)
- Changes in reservations with less than three (3) business days notice will be assessed a \$10 administrative charge. This includes time restrictions. Changes and/or new reservations with less than 24-hour notice will be assessed a \$25 charge.
- Medication instructions must be in writing and meds are to be clearly identified. Instructions for the easiest method of administering are greatly appreciated.

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## Protect our 4-Legged Children from the Dangers of the Upcoming Holidays

### Halloween:

- Keep your pet on a leash so they cannot run out the door!
- Keep all candy up and away from those interested noses
- Have a current identification tag on your pet in case they escape.

### Winter and Pets

It is the time of year to prepare for colder weather, and the changes it brings. And, although pets are prepared for winter by nature, some precautions are still necessary

Do not allow dogs to to run free outside. Due to the sound dampening effects of snow, pets often cannot hear cars coming. It is also easier for the pet to become lost and they can easily freeze to death.

Do not let your pets play in the garage. Even though antifreeze is great for our cars it is toxic and deadly for our pets. Many pets have to be put down after ingesting this very sweet tasting chemical.

Allow indoor pets outside long enough for exercise and to "go" only. Always supervise indoor pets when they are out. If cats are known to run free in your neighborhood, remember to tap on your car's hood before starting it because cats will often climb under the hoods of cars onto the engine or surrounding area to get warm.

*Remember as the holidays approach, this is the most dangerous time of the year for our pets. The two greatest dangers are lost pets and pet poisoning.*

### Tell The Guests, and Especially the Children, the Rules for Your Pet –

what rooms they are or are not allowed, not to feed the pet scraps (if ten guests feed a 30 lb. dog two scraps, you could have a very sick dog), and other rules of the house. Do not let children harass them.

**Do Not Ignore Your Pet** – With the hustle and bustle of the holidays, pets become stressed - this is a time for extra attention. Take time every hour to stop and say hello! Do not forget to

Protect continued on page 2



## Max's Helpful Hint



My seasonal allergies are driving me crazy (and everyone in the house) as all I do is scratch and lick. My Mom even resorts to putting

one of those stupid plastic cones on me.. geez. She got really frustrated and took me

Max continued on page 2

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## Protect *continued from page 1*

walk them, let them out, feed them, and change the litter box or other daily routines.

### Holiday Foods

Alcoholic beverages, candy, chocolate, turkey and fixings, pork, fish, chicken bones, are a few of the foods that should be avoided. If eaten, bones can splinter when chewed and eventually puncture the intestinal tract.

Bones purchased in grocery (but do not cook them) and pet stores are a safe substitute. **Never give your pet chocolate.** It is highly toxic to animals — causing stomach cramps, constipation or diarrhea. It's best to keep your pet on its regular diet. It's common to see dogs with both vomiting and/or diarrhea right after Thanksgiving and Christmas. Some can be seriously ill. Another food related hazard is the plastic six-pack beverage holders; kittens especially, can become entangled in them. Remember to cut them up before putting into the garbage. This will also help the wildlife at the landfills too (especially birds).



### Holiday Paraphernalia

- Cover up or hide electric cords. Never let your pet chew on them.
- Do not tie ribbons around pet's necks or limbs.

- Watch out for rubber bands too.
- Be cognizant of wrapped gifts; sometimes they contain chocolate, candy or other items that might make pets very sick.

### Poisonous Plants

Although dogs and cats have a good sense of what they can and cannot ingest, accidents do happen. Many plants, including Christmas rose, holly, mistletoe, philodendron, dieffenbachia are just a few that are toxic to your pet. Always try to keep them out of your pets reach. The smaller the pet, the more risk of toxicity if she ingests a poisonous plant. Some signs of poisoning include vomiting, diarrhea, nervousness, difficulty breathing, and change in pupil size. Your pet may even stumble, go into convulsions, or become unconscious. If your pet ingests something you may want to contact: **Animal Poison Control Center - 888.426.4435**

## Holiday Reservations

Need a reservation? There is a \$50 per pet non-refundable deposit for each reservation during peak times. Peak season cancellation policy is in effect for Thanksgiving Weekend and from December 16th through January 9th.

## Fleas

Fall and spring are the worst times for fleas so **PLEASE** treat your dog with a topical preventative prior to reservation. This ensures that your pet will not pick up these pesky bugs when it is being walked or playing in the yard.



## Max *continued from page 1*

to a special vet who suggested that Mom give me honey (it has to be produced within 50 miles of our home). Apparently, because bees gather from the things that I am allergic to, honey has ingredients to neutralize my allergic reaction. My Mom gives me ½ teaspoon a day. If you are bigger, then use one teaspoon. I don't get sick from honey either.



# Featured Pet

## Dog Days of Summer!



Cody, a 16 year old Bichon, has been a visitor with Pets Are Inn since she was 6 months old. Here she is relaxing in the sun with her sun hat to protect her from those UV rays. Cody lives in Edina with her parents George & Susan.

## New Customer Referral

Thank you for telling your friends and neighbors.

If a new client uses Pets Are Inn and mentions your name, we will send you a referral coupon, which can be applied to your pet's next stay.

## Wanna be a Host Family?

Pets Are Inn is always looking for families who love animals to keep pets for us. As our business grows, so does the need for qualified families. If you or someone you know would like the company of another pet and would like a little extra money, please give us a call.

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## Pets Are Inn is Expanding

Locations now in Houston, Texas and Naples, Florida!

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## Reminder: October 18-19

is Minnesota State Teacher's Conference.

Deposits will be required and high season cancellation policy is in effect.

## Mark Your Calendar

October 17th–24th	Peak Season
November 4th	Daylight Savings Ends
November 16th–28th	Peak Season
<b>November 22nd*</b>	<b>Thanksgiving Day</b>
December 5th	Hanukkah
December 16th–January 9th	Peak Season
<b>December 25th*</b>	<b>Christmas Day</b>
<b>January 1st*</b>	<b>New Year's Day</b>
January 21st	Martin Luther King Day
February 14th	Valentine's Day
February 18th	Chinese New Year

\*There will be no transporting of pets. We will not be transporting pets on December 24th or 31st past noon. There is a 5-day minimum over Christmas weekend.

## Reservation/Cancellation Policies

### Non-Peak Reservations:

New customers and new pets (existing customer) will automatically forfeit their \$50 deposit per pet. Notification three business days or less of scheduled pickup results in a charge of 50% of the total reservation charge.

### Peak Time Reservations:

There is a \$50.00 per pet non-refundable deposit for each reservation during peak times. You will lose your deposit if you cancel. If the reservation is cancelled three business days or less of scheduled pickup, 100% of the total reservation cost will be assessed. Please check "Mark Your Calendar" (at left) for peak times.

### Changes in Reservations:

There is a \$10 administration charge if changes are made three business days or less from scheduled pickup or drop off. This also pertains to last minute time restrictions. If someone is not home when we pick up or drop off, or if we have to come back, an additional charge will be assessed. A change with less than 24 hours notice will be assessed a \$25.00 charge.

This includes time restrictions placed on the pickup or drop-off.

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